

East London NHS Framework

Job

for life

Client

for life

CARMELCREST

Sector: Healthcare
Client: East London NHS Foundation Trust
Value: £3,000,000
Duration: 3+1 years (on-going contract)



In 2013 the East London NHS Foundation Trust (ELNFT) published a 3 year framework opportunity to source new contractors to undertake a number of planned and reactive services across its corporate estate.

In September 2013, following a successful tendering process, Carmelcrest were awarded a place on the above Framework, along with 5 other Contractors. On this contract our services range from disabled adaptations to mental health anti-ligature fittings and fixtures. Other works include general refurbishment such as involving Painting, Decorating, Flooring, Building upgrades and alterations to ELNFT on a Planned and Reactive Basis.

How it works

We provide a 24/7 reactive Estate Management service to ELNFT. Our multi-skilled traders receive job tickets from ELNFT, which they have to action within the required time frames (i.e. 24 hours). As works are commonly carried out in occupied hospital areas, heightened levels of training, compassion and professionalism are required.

2 years into the contract and Carmelcrest have been favoured as a highly reliable contractor, we receive a high volume of orders in comparison to other contractors on the framework and have been awarded extra facilities to manage as a result of our good workmanship and reliability (namely the Mile End Hospital, Balaam Street Medical Centre and Wolfson House Medical Centre). Our great level of services has also led us to work with ELNFT on various capital projects such as the Jade and Coral Ward refurbishments (£250,000+) at the Luton and Dunstable Hospital. Overleaf is a client letter of recommendation from the trust.



CHARTERED
BUILDING
COMPANY

Date: Tuesday 8th December 2015

I can confirm that Carmelcrest is on the East London NHS Foundation Trust Framework since 2013 for the following:

- Painting & Decorating
- Flooring
- Custom Made Furniture
- Roof & Guttering
- General Maintenance
- Glazing
- Ironmongery
- Door & Door furniture

From the above allocated framework a slot, Carmelcrest currently covers over 20 sites Trust Wide. I can also confirm that Carmelcrest has been successful in bidding for the following Capital project schemes in 2015.

- 29 Romford Road – Internal communal refurbishment
- Luton/Bedfordshire - External Yard and Internal Alterations Jade Ward,
- Luton/Bedfordshire – Coral Ward Refurbishment
- Greatorex Street – Internal decoration
- Tower Hamlets centre for Mental Health – Ward Refurbishment (Roman Ward)
- Tower Hamlets centre for Mental Health – Ward Refurbishment (Globe Ward)
- Tower Hamlets centre for Mental Health – Ward Refurbishment (Bricklane Ward)
- Tower Hamlets centre for Mental Health – Ward Refurbishment (Lea Ward)
- Tower Hamlets centre for Mental Health – Ward Refurbishment (Leadenhall Ward)

On behalf of the East London NHS Foundation Trust, I would like to take this opportunity to thank you for the professional and excellent service provided by Carmelcrest since joining our framework in 2013. I would also highly recommend their expertise to other organisations/NHS Trust

Yours Sincerely

Vivian Korankye

Estates & Facilities Support Manager